

## Sample Non-Grandfathered Supplier Letter to Beneficiary

Our records show that you are currently renting \_\_\_\_\_ (name of item(s)) from \_\_\_\_\_ (supplier name).

Starting July 1, 2008, there is a new program for when you get certain Medicare-covered medical devices and supplies. Under this program, people with Medicare in your area will need to buy or rent certain medical supplies from suppliers that contract directly with Medicare. We won't be a Medicare-contract supplier under this new program so we won't be providing \_\_\_\_\_ (name of item(s)) to people with Medicare.

We must continue to provide your item until \_\_\_\_\_ (date). We will contact you by \_\_\_\_\_ (date within 10 days of equipment pickup) to arrange a date and time to pick up the equipment.

To find a new Medicare-contract supplier, call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. Or, visit [www.medicare.gov](http://www.medicare.gov) on the web. Under "Search Tools," select "Find Suppliers of Medical Equipment in Your Area." Any Medicare-contract supplier must sell you the items included in its contract.

If you have any questions, please contact \_\_\_\_\_ (supplier name) at \_\_\_\_\_ (phone number) or you may call 1-800-MEDICARE (1-800-633-4227). TTY users call 1-877-486-2048.